

## **Buy to Let Services**

### The Financial Conduct Authority

Innovation Financial Management Ltd trading as Innovate Mortgages and Loans is authorised and regulated by the Financial Conduct Authority (FCA). The FCA regulates financial services in the UK and you can check our authorisation and permitted activities on the Financial Services Register by visiting the FCA's website <a href="https://www.fca.org.uk/firms/systems-reporting/register">www.fca.org.uk/firms/systems-reporting/register</a>. Our Financial Services Register number is 629434.

## **Our Services**

We are independent mortgage advisers and we will recommend a Buy to Let mortgage product that is suitable for you following an assessment of your personal needs and circumstances. This will include a detailed assessment of affordability.

We will consider all products and lenders that we have access to. This means we will not consider those lenders that are only available by you going direct to them.

Where you are increasing your borrowing we will consider the merits of both a new first charge mortgage and securing this by an additional mortgage on a second charge basis. You may have the option of a further advance from your existing lender, however, we will only consider this where we are able to deal directly with the lender on your behalf. You should always explore this option in the first instance and look at the further alternative of an unsecured loan, as these may be more appropriate for you.

#### The Costs of our Service

We charge a fee of £495 on application for providing advice and submitting your mortgage application. This fee becomes payable on application.

We will receive and retain any commission from the lender when your mortgage completes. This amount will be confirmed by the lender in their disclosure document. Should you wish you can request to view the commission rates from each of the lenders we have considered at the time that we make our recommendation to you.

### Refund of fees

Please note our fee will still be charged should the lender reject your mortgage application due to you not disclosing any material information about your personal situation. It should also be noted we do not provide a refund should you decide not to proceed with the mortgage loan after we have made a recommendation to you.

# **Our Ethical Policy**

We are committed to providing the highest standard of advice and service possible. The interest of our customers is paramount to us and to achieve this we have designed our systems and procedures to place you at the heart of our business. In doing so, we will:

- be open, honest and transparent in the way we deal with you;
- not place our interests above yours;
- communicate clearly, promptly and without jargon;
- seek your views and perception of our dealings with you to ensure it meets your expectations or to identify any improvements required.

Registered Address 4 Lansdowne Terrace, Gosforth, Newcastle upon Tyne. NE3 1HN. Tel: 0191 2843723 Email: info@innovateml.co.uk Web: www.innovateml.co.uk



### Instructions

We prefer our clients to give us instructions in writing, to aid clarification and avoid future misunderstandings. We will, however, accept oral instructions provided they are confirmed in writing.

### **Complaints**

If you wish to register a complaint, please write to Innovation Financial Management Ltd, 4 Lansdowne Terrace, Gosforth, Newcastle upon Tyne NE3 1HN or telephone 0191 2843723.

A summary of our internal complaints handling procedures for the reasonable and prompt handling of complaints is available on request and if you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service at <a href="https://www.financial-ombudsman.org.uk">www.financial-ombudsman.org.uk</a> or by contacting them on 0800 023 4567.

# **Compensation Scheme**

If you make a complaint and we are unable to meet our liabilities, you may be entitled to compensation from the Financial Services Compensation Scheme.

Further information about the limits applicable to the different product types is available from the FSCS at <a href="http://www.fscs.org.uk/what-we-cover/products">http://www.fscs.org.uk/what-we-cover/products</a>

## **Client Verification**

We may be required to verify the identity of our clients, to obtain information as to the purpose and nature of the business which we conduct on their behalf, and to ensure that the information we hold is up-to-date. For this purpose we may use electronic identity verification systems and we may conduct these checks from time to time throughout our relationship, not just at the beginning.

## <u>Law</u>

This agreement is governed and shall be construed in accordance with the Law of **England** and the parties shall submit to the exclusive jurisdiction of the **English** Courts.

#### **Force Majeure**

Innovation Financial Management Ltd shall not be in breach of this agreement and shall not incur any liability to you if there is any failure to perform its duties due to any circumstances reasonably beyond its control.

## Termination

The authority to act on your behalf may be terminated at any time without penalty by either party giving 7 days notice in writing to that effect to the other, but without prejudice to the completion of transactions already initiated. Any transactions effected before termination and a due proportion of any period charges for services shall be settled to that date.



## **Declaration**

This is our standard agreement upon which we intend to rely. For your own benefit and protection you should read the terms carefully before signing. If you do not understand any of these, please ask for further information.

I/We are aware of the costs of the services and agree to the amount and timing of these.

You should seek separate legal and tax advice regarding your responsibilities of owning this type of property. Please note our service does not consider the suitability of you owning a Buy to Let property.

Client Name	
Client Signature	
Dated	
Client Name	
Client Signature	
Dated	



## **MORTGAGE LENDER LIST**

Accord Mortgages Aldermore Mortgages

Bank of China Bank of Ireland

**Barclays** 

Bath Investment BS

Beverley BS

**Bluestone Mortgages** 

BM Solutions (Lloyds Bank Group)

Buckinghamshire BS Cambridge BS Castle Trust

CHL

Chorley BS Clydesdale Bank Coventry BS

Coventry BS - Godiva

Coutts

Cumberland BS Cynergy Bank Darlington BS

Digital Mortgages by Atom Bank

Dudley BS
Earl Shilton BS
Ecology BS
Family BS
Fleet Mortgages

Foundation Home Loans

Furness BS Gatehouse Bank Generation Home

Halifax (Lloyds Bank Group)

Handelsbanken Hanley BS Harpenden BS Hinckley & Rugby BS

Hodge

Holmesdale BS

HSBC Interbay Ipswich BS Kensington Kent Reliance Keystone Landbay Leeds BS Leek United BS LendInvest Live More Mansfield BS

Market Harborough BS

Marsden BS

Melton Mowbray BS

Metro Bank Mpowered

National Counties BS

Nationwide BS
NatWest
Newbury BS
Newcastle BS
Nottingham BS
Octopus Property
Paragon Bank
Penrith BS
Pepper Money
Platform Homeloans

Precise Mortgages
Prestige
Principality BS
Progressive BS
Reliance Bank
Saffron BS
Santander

Scottish Widows Bank (Lloyds Bank)

Skipton BS Suffolk BS

Scottish BS

Stafford Railway BS

Swansea BS

The Mortgage Lender The Mortgage Works

Teachers BS Tipton BS

Together Mortgages and Loans

TSB Ulster Bank United Trust Bank

United Trust Bank

Vernon BS Vida Homeloans Virgin Money West One

Zephyr Homeloans